Retrieving Your Lynda.com User Name or Password

To retrieve your Lynda.com user name or password:
1. Navigate to the **login help page**.
2. Enter the email address associated with your Lynda.com account and click **send**.

You'll receive an email with your user name and instructions to reset your password soon. For security, the link to reset your password will expire in four hours.

If you don't receive the email from us shortly, be sure to check your spam and junk folders for a message from cs@ynda.com.
Notes:
- If you pay for your own account, you can recover your user name by entering your email address. If you can't remember your email address, **contact Customer Service**.
- If you log in via your local library, please **contact Customer Service** to recover your password.
- If you log in to Lynda.com with your LinkedIn credentials, learn more about **resetting your LinkedIn password**.
- If your organization provides your access to Lynda.com, contact your account administrator.

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